

Input

Direct

- 1 Full Time Family Support Team Worker £40,124
- 1 Family Support Administrative Assistant 7.5 hours per week £5,085
- Clinical Supervision 12 hours per annum £550
- Volunteer's recruitment and training
- Travel
- Marketing and Publicity
- Room set up –
- Resources and furniture
- Office Equipment

Indirect

- Bereavement Services Manager 7.5 hours per week Band 7 - £11,355
- Head of Supportive Care 4 hours per week – Band 8A £6,134
- ABSCO (Association Bereavement Service coordinators) Membership £30.00
- Conference 1 per annum £500

Activities & outputs

Referrals – Intervention provided in the first 11 months of service provision:
 Families referred: 39
 Families who engaged: 35 (this equated to 67 children)
 Parent /carer support: 35
 Child/Parent sessions: 5
 Individual support following death: 8 children/young people
 Family Remembrance Day: 5 families, 17 people
 Teachers Trained in Understanding Childhood Grief: 42
 Assessment
 Providing support for parents/carers about how to explain illness/death to children
 Family sessions
 1-1 pre bereavement support
 1-1 post bereavement support
 Legacy keepsake work where possible children and parents
 Group work
 Bereaved parents group
 Schools project
 Training/advice /information for supporting children in school setting
 Family fun days
 Leaflets/service information

Groups targeted

For intervention

Parents /carers /grandparents /family members
 Children /young people 0-18
 Hospice staff –

For partnership

Advisory group
 Education
 Other hospices/community of practice

For delivery

Family support Team
 Volunteers
 Counselling Team

Outcomes

Staff outcome

Increased understanding of family support service
 Increased confidence to refer families
 Reduction in inappropriate referrals
 Increase in staff confidence to talk to families about including children in preparation for death

Patient & Families outcomes

Children feel included and have the opportunity to say goodbye
 Negative relationship between surviving parents and children mitigated
 Improved communication in families, more able to talk about death and dying

Children and Young People

Better support in school and improved school attainment
 Able to cope better with grief due to having been included, prepared and given choice
 Increased potential of avoidance of negative outcomes in adulthood, e.g. unwanted teenage pregnancy, criminal and disruptive behaviour

Organisational Outcomes

The ability to provide a holistic service to the whole family
 Increased reach and impact of the hospice (in schools)

Schools

Increased staff awareness of children's needs when someone has a terminal illness/bereavement
 Increase in staff confidence to identify when a child may require additional support with a family member's illness/bereavement experiences
 Increase in the normalisation of death and dying and bereavement experiences

Other Outcomes

Medium and longer term impact on Health Services and Criminal Justice through contributing to the avoidance of negative outcomes